



Guidelines and Expectations

Some important points about handcrafted concrete countertops.

What you can expect:

1. Products made by **concreteIDEAS** are handcrafted. Each piece is unique. Variations in texture, dimension, color and aggregate distribution and exposure within a final product may occur and are considered an inherent property of our handcrafted products.
2. Samples of any material may not precisely represent material you will receive. Shades of color, for example, may vary per shipment due to the inherent nature of the materials used. For example, the humidity on the day the concrete is poured can subtly affect the color of the cured concrete.
3. “Variegated” colors (e.g. hand-placed style) are highly variable in pattern. The pattern may be different from samples in density, size and distribution of patterning. The pattern may vary from slab to slab. Variegation is random. The same is true for all acid-stained and/or dyed products.
4. Accent objects such as glass chips, metal shavings or stones are randomly distributed and tend to shift during the casting process. Every effort is made to use the size and density of objects shown in a sample, but size and density will vary throughout the finished slabs.

5. Embedded metal and decorative items inlaid in patterns and as logos will be placed in the designated positions and patterns as established in the "Description of Job".
6. Hairline cracks that may occur in the finished product are a natural characteristic of concrete. Hairline cracks do not affect the structural integrity of the concrete.
7. Seaming may be required for layouts designed to exceed maximum casting sizes. Seams are filled with a color-coordinating caulk or grout after slabs are placed. Typical seams are on the order of 1/16" to 1/8" wide. Typical slab size maximum is 8' x 26". We will provide you with a seam design after templating; please let us know if you require a seam design earlier.
8. Under-mount sinks will be mounted with a slight overhang of the countertop over the flange of the sink, so that the flange is not visible (e.g. "no reveal"), unless otherwise specified in the Description of Job.
9. All sizes are nominal and slight variations in thickness and other dimensions are to be expected. Maximum dimensional variations are - 1/4" (minus one fourth inch) at maximum slab length; typical variations are usually half of the maximum or less.
10. Our concrete is sealed with state-of-the-art sealers and are hard, durable and almost stain proof. These topical sealers can be damaged by heat above 450 F, by cutting with knives or repeated scratching from heavy cooking objects so please use cutting boards, and trivets.